

Right of Withdrawal and Digital Delivery

Digital Delivery of Bingo-Go

Bingo-Go is a digital product. After purchase, the customer receives a link by e-mail that provides access to the game. No physical product will be shipped.

Because Bingo-Go is delivered entirely digitally, no shipping costs or shipping methods apply. Delivery takes place exclusively through digital access.

Availability of the Game

After purchase, access to Bingo-Go is available for 72 hours through the received link. During this period, the customer can open and use the game.

After this period, access automatically expires. It is therefore important that the customer plays the game within 72 hours after purchase.

Right of Withdrawal for Digital Content

For online purchases, consumers normally have a statutory withdrawal period of 14 days. However, for digital content that is delivered immediately after purchase, the right of withdrawal may expire.

For Bingo-Go, the right of withdrawal expires as soon as the digital delivery starts, provided that the customer, before payment:

1. has expressly agreed to immediate digital delivery; and
2. has acknowledged that this means the right of withdrawal will be lost.

This means that the purchase can no longer be cancelled or refunded once the customer has agreed to immediate digital delivery and access to the game has been sent/activated.

Agreement Before Payment

Before the customer completes the order, we actively ask for agreement to immediate digital delivery and the loss of the right of withdrawal. This can be done, for example, through a mandatory checkbox during the checkout process.

Without this agreement, the order cannot be completed.